**5Ws + How analysis for the 6 entities in WalStore Operations**

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|  | **Supplier** | **Warehouse Transporter** | **Warehouse** | **Warehouse-to-store transporter** | **Store** | **Customer** |
| **What?** | What is the minimum order they accept?    What are the types of contracts they have? | What is the capacity each warehouse transporter vehicle? | What is the size of each warehouse? | What is the capacity of each store transporter? | What is the size of the buffer supply area?    What is the average customer footfall in each store?  What is the average running cost for each store? | What are the services they want from the store?    What are the products they buy frequently from the store? |
| **How?** | How many suppliers are there for Wal store retail chain ?  How many contracts are given to each supplier by the retailer chain in a year? | How is the warehouse transporter assigned to different warehouses of the retail chain? | How are the accounts of goods in warehouse kept? | How are the schedules arrived at? | How is the freshness of the stocks maintained?    How much revenue each store has? | How is the store layout optimized? |
| **Who?** | Who are the suppliers for Wal store retail chain? | Who are the transporters? |  | Who are the store transporters? |  | Who are the customers mostly for the store -? |
| **When?** |  | When is the ordered released from suppliers to the warehouse transporters? | When do the warehouses receive goods from the transporters? | When released the store for transportation? | When the stock refilled the store shelves? | When do they visit the store? |
| **Where?** | Where are the suppliers located? |  | Where is the warehouses of the retailer chain located? |  | Where are the stores located? |  |
| **Which?** |  | Which prominent routes are used by the transporters for navigating between the suppliers and the warehouses? | Which stocks are kept at which warehouse to keep the stocks safe from damaging -? | Which prominent routes are used by the transporter between warehouse and store? |  |  |